

COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

SHIRLEY J. BELLOWS)	
)	
COMPLAINANT)	
)	CASE NO. 93-183
VS.)	
)	
KENTUCKY-AMERICAN WATER COMPANY)	
)	
DEFENDANT)	

ORDER TO SATISFY OR ANSWER

Kentucky-American Water Company ("KAW") is hereby notified that it has been named as defendant in a formal complaint filed on May 12, 1993, a copy of which is attached hereto.

Pursuant to 807 KAR 5:001, Section 12, KAW is HEREBY ORDERED to satisfy the matters complained of or to file a written answer to the complaint within 10 days from the date of service of this Order.

Should documents of any kind be filed with the Commission in the course of this proceeding, the documents shall also be served on all parties of record.

Done at Frankfort, Kentucky, this 19th day of May, 1993.

PUBLIC SERVICE COMMISSION


Chairman


Vice Chairman


Commissioner

ATTEST:


Executive Director

COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION

RECEIVED

In the Matter of:

MAY 12 1993

PUBLIC SERVICE
COMMISSION

Shirley J. Bellows
(Your Full Name)
COMPLAINANT

vs.

Kentucky-American Water Company
(Name of Utility)
DEFENDANT

93-183

C O M P L A I N T

The complaint of Shirley J. Bellows respectfully shows:
(Your Full Name)

(a) Shirley J. Bellows
(Your Full Name)

391 Lynnwood Court Lexington, KY 40509
(Your Address)

(b) Kentucky-American Water Company
(Name of Utility)

2300 Richmond Road, Lexington, KY
(Address of Utility)

(c) That: Amount of bill for October - December 1992, came to the
(Describe here, attaching additional sheets if

amount of \$832.78 for the quarter. My bill has always been around
necessary, the specific act, fully and clearly, or facts

\$38.00 per quarter. I had the water company check for leaks, mistakes
that are the reason and basis for the complaint.)

in billing, meter malfunction, everything. They could not come up

Continued on Next Page

Formal Complaint

Shirley J. Bellows
(Your Name)

VS

Kentucky-American Water Company
(Utility Name)

Page 2

with any evidence why there was such a huge bill. I also could not come
up with anything to require such a huge bill. This last quarter, my
bill is back down (\$851.00). There is no explanation for this. I do not
feel I owe this \$800.00. Not only that, but I cannot afford to pay this
amount, especially since they, nor I, can prove I owe it.

Wherefore, complainant asks that the amount of
(Specifically state the

\$800.00 be taken off of my bill at the
relief desired.)
water company. I do not mind paying
what I owe, but feel I do not owe
this \$800.00.

Dated at Lexington, Kentucky, this 10th day
(Your City)

of May, 1993.
(Month)

Shirley J. Bellows
(Your Signature)

(Name and address of attorney, if any)